

Welcome to Forever Living Products UK



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A warm welcome from the Forever Family in the UK!

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**A warm welcome**

**from the Forever Family**

**in the UK!**

Thank you for your interest in forever UK. The following information is designed to help you to understand some of our basic procedures. It’s your gateway to all necessary information to sponsor people and buy your favourite products and accessories. Visit us at Head Office – we would love to meet you! If you have any further questions we are here to help you, so please do not hesitate to contact us for more information.





**1\_Welcome**

As a visiting FBO you will need to be internationally sponsored into the UK.

You can ask your local office to do this for you, full activation will take up to 24 hours to complete.

Please use your full FBO 12-digit ID number for making purchases and sponsoring people in the UK.

**2\_Order Products**

**Ordering products from Forever couldn’t be easier and you can choose from several ways to place your order.**

1. **Online at** [www.foreverliving.com](http://www.foreverliving.com)
* (Europe – Great Britain – Forever Business Owner)
* Log in using your ID and the same password you use

 in your country.

***Forgot your password? Don’t worry, you can email***

businessownersupport@flpuk.net ***and we will send you a new one!***

***(Please include your name, FBO ID & contact info)***

1. **Call our order line: 01926 626 666**
* (Mon-Fri 8.00am till 6.00pm, Sat 9.00am till 1.00pm)
1. **In Person** at one of our product centres in London, Milton Keynes or Warwick.

**Accepted Payment Methods:**

**Minimum Order Requirement:**



***£50.00 minimum order on delivery/ £30.00 minimum on collection***

******3\_Delivery Options**

**Courier service is offered for all orders in the UK.**

After becoming a Forever Business Owner in the UK the delivery charge is £6.98 for any orders up to the value of £500, if the order exceeds this amount the delivery will increase to £9.98.

Delivery of literature is sent via **Royal Mail** and therefore delivery is charged based on the weight of the items, however will not exceed £6.98.

All orders placed on the **retail store** incur a delivery charge. Shipping charges are inclusive of VAT.

* Orders weighing up to 1000g = £3.00
* Orders weighing between 1001g - 1500g = £5.00
* Orders 1501g and above are charged at £6.98

**Visit** one of our product centres (**Milton Keynes**, **Warwick**, **London**) and buy the products you love on the spot!

**4\_Sponsoring in UK**

**Grow your team while visiting in the UK easily by registering your new team members online through foreverliving.com.**

Please see below link to the UK **online application** forms:

 <http://foreverliving.com/>

Under the section Join my team; you will be given the two options of ordering either a Start Your Journey Pack or a C9 pack.

To enable to register as a **Forever Business Owner** in the UK you can sign up with a **Start Your Journey Pack** for £199.75, this will automatically place the new applicant at Assistant Supervisor level.

Alternatively, sign up can be with a **Clean9** at £96.44 in either chocolate or vanilla worth 0.447 Case Credits.

Finally, a new applicant can sign up with **products of their choice** if they spend a minimum of £100 at Novus Customer price and the order does not exceed £200. Please note there is no online application form if the applicant decides to order individual products, this would need to be uploaded via drop box along with the order attached.

If the new applicant signs up with either a Clean9 or products of their choice they will need to achieve 2 case credits over the 2 consecutive months to become an Assistant Supervisor.

**5\_Retail Customers**

**Your Retail customers can place their orders at your FLP360 website or**

**by using your web link:**

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**https://shop.foreverliving.com/retail/entry/Shop.do?store=GBR&language=en&distribID=IDNUMBER**

This link cannot be shortened or edited as it will lose your credentials if edited.

 We send your retail orders directly to your customer. Your retail customer can pay using Credit or Debit Card. Your retail profit will be paid according to the bonus payments **(Please see Bonus Payments below)**

All orders placed on the **retail store** incur a delivery charge. Shipping charges are inclusive of VAT.

* Orders weighing up to 1000g = £3.00
* Orders weighing between 1001g - 1500g = £5.00
* Orders 1501g and above are charged at £6.98

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**6\_Trainings and Meetings**

**At present, all Business Presentations and Trainings are in English.**

****Product and business trainings are important for your own personal

**Follow the Forever UK Events page on Facebook for more information.**

development and the growth of your business.

**Forever Spotlight**

**Success Express:** Success Express is a superb opportunity for you to celebrate and network with thousands of Forever Business Owners from across the UK, but is also an event that allows Head Office the chance to formally acknowledge all your hard work. The trainings on offer are delivered by some of the top FBOs in the business and we promise that you’ll leave inspired, refreshed and raring to go! **Book your place today.**

Tickets for all Head Office trainings are available from *events@flpuk.net*. For more dates and information on Head Office events, please visit *foreverknowledge.info* or get a copy of the events and Training guide.

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**7\_Bonus Payments**

Currently FBO’s who live outside of the UK are paid via bank transfer direct to their account once the bonus has accumulated to £100. In December of each year this is reduced to £50 to try and clear as many as possible. Anything below £50 carries forward to the following year.

The other method we are using is FGP (Forever Global Pay) this is only up and running in the US so far with the UK next to join.

Not all countries have the facility to use FGP so they will continue to be paid direct to their bank.

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**For any further queries please contact** bankenquiries@flpuk.net

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**8\_Product Centres**

**Milton Keynes**

**38-39 Sunningdale House**

**Caldecotte Lake Drive**

**Caldecotte Lake Business Park**

**Milton Keynes**

**MK7 8LF**

**Contact Us**

Business Owner Support:

01926 626 629

businessownersupport@flpuk.net

 Order Fulfilment:

01926 626 666

Delivery Helpdesk: 01926 626670

Events:

01926 626 628

events@flpuk.net

Compliance & Regulatory:

compliance@flpuk.net

Product Enquiries:

productenquiries@flpuk.net

Forever Knowledge:

01865 592 772

subscriptions@foreverknowledge.info

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**Fulham**

**Alexander House**

**14-16 Peterborough Road**

**London**

**SW6 3BN**

**Warwick**

**Longbridge Manor**

**Warwick**

**Warwickshire**

**CV34 6RB**

******9\_Opening Hours**

**Fulham Product Centre**

**Monday 11:00 am – 4:00 pm 6:00 pm – 8:00 pm**

**Tuesday 11:00 am – 4:00 pm 6:00 pm – 8:00 pm**

**Wednesday 11:00 am – 4:00 pm 6:00 pm – 8:00 pm**

**Thursday 11:00 am – 4:00 pm 6:00 pm – 8:00 pm**

**Friday 11:00 am – 2:00 pm**

**Saturday 12 noon – 5:00 pm**

**Sunday 12 noon – 5:00 pm**

**Warwick Product Centre**

**Monday 9:00 am – 5:00 pm**

**Tuesday 9:00 am – 5:00 pm**

**Wednesday 9:00 am – 5:00 pm**

 **6:00 pm – 10:00 pm**

**Thursday 9:00 am – 5:00 pm**

**Friday 9:00 am – 5:00 pm**

**Saturday 9:00 am – 1:00 pm**

**Sunday Closed**

**Milton Keynes Product Centre**

**Monday 9:30 am – 7:00 pm**

**Tuesday 9:30 am – 8:00 pm**

**Wednesday 9:30 am – 2:00 pm**

**Thursday 9:30 am – 10:00 pm**

**Friday 9:30 am – 2:00 pm**

**Saturday 9:30 am – 2:00 pm**

**Sunday Closed**

**UK Head Office – Business Owner Support**

**01926 626 629**

**Monday 9:00 am – 6:00 pm**

**Tuesday 9:00 am – 8:00 pm**

**Wednesday 9:00 am – 5:00 pm**

**Thursday 9:00 am – 5:00 pm**

**Friday 9:00 am – 5:00 pm**

**Saturday 9:00 am – 1:00 pm**

**Sunday Closed**